

"EVALUATION OF SUPPLY CHAIN MANAGEMENT WITH RESPECT TO DHANASHREE INDUSTRIES."

Dr.D.N Khadse* Mr. Santosh B. Chavan**

*Assistant Professor, Dhanwate National College, Nagpur. **Research Scholar, RTMNU, Nagpur.

Abstract

Research study focuses on the supply chain management (SCM) elements of the Dhanshree Industries, Satara. It evaluates the current SCM with the standard one and find out problems in it. By knowing the problems, organization can remove it and do the rectification in it so that standard SCM can implement. Thus competitive advantage can be gained by the organization with streamlining integration of procurement, manufacturing and physical distribution effectively.

Keywords: Supply Chain Management, Competitive Advantage, Procurement, Manufacturing, Physical Distribution.

Introduction

Dhanashree Industries deal with casting and machining manufacturing unit for automotive components. They manufacture various types of brake drums, flywheel, different types of pulleys and critical parts which require to automobile industries and hence are in the business of automotive components manufacturing with variety of domestic customer.

Supply chain management is an essential aspect of business today. The idea is to apply a total system approach to managing the entire flow of information, materials and services from raw material suppliers through factories and warehouse to the end customers. Consider how materials might flow from a company's operations and then on to its customers. An increasingly popular perspective today is to view the flow of materials from suppliers all the way to customers as a system to be managed. This perspective is commonly referred to as supply chain management.

A supply chain is a sequence of suppliers, transporters, warehouse, manufacturers, wholesalers/distributors, retail outlets and final customers. Different companies may have different supply chain due to the nature of their operations and whether they are primarily a manufacturing operation or a service operation.

Every management face various problems in different area of operation, in this project analysis of supply chain management survey have been done with reference to Khutale Engineering Pvt. Ltd. Organization mainly distributes their products in Shirval, Mumbai, Bhosari, regions. This study focuses on supply chain management of organization. Management of organization unable to streamline flow and information of material from point of origin to the point of consumption i.e. supply chain management operations. So they want to evaluate present operations under it so as to know problems in it for redesigning the operations to assure efficient supply chain management. Study focuses on evaluating all operations under supply chain management so title of the study is "Evaluation of Supply Chain Management with respect to Dhanashree Industries, Satara."

Literature Review

Arawati (2011) analyzed the importance of incorporating SCM in Malaysian manufacturing companies. The result suggests that SCM has significant correlations with supply chain flexibility and business

performance. Specifically, supply chain flexibility and business performance have high correlations with SCM comprising programs such as 'strategic supplier partnership', 'lean production', 'postponement concept' and 'technology and innovation'. Marasini al (2008) tried to identify ways of removing the barriers for SMEs and the change approaches used by SMEs to implement internet and information technologies. The study suggests that SMEs tend to favour the improvisational model of technology adoption over the classic change model. The reasons might be the alignment of technology, the organizational context and the change model used. Meehan and Muir (2008) studied SCM practice in small to medium-sized enterprises (SMEs) in Merseyside, UK. The results reveal the perceived benefits of SCM to SMEs, which centres on SCM as a means to improve customer responsiveness. It also expresses concerns over SMEs' ability to adapt to these new working relationships and therefore gain the desired benefits. Analysis of barriers highlights that they reside at the individual, relational and organizational level, thus increasing the complexity of adapting to SCM. Hong and Jeong (2006) made a study to identify the impact of SMEs on supply chain performance. They take the role of suppliers, producers, distributors, and customers. Large firms and SMEs are compared in terms of strategic and operational choices. (Prof. Subhash Wadhwa, Year: 2006) focuses on the knowledge, knowledge sharing, and decisions to study the impact of the decision flexibility, DKS and delays on the performance of the flexible supply chains. It is important because of relationship between control decisions and availability of knowledge in any DKS based FSCs. There is further a need to evolve a judicious use of decision flexibility at selected chain stages. Thus, a careful analysis of the chain with a focus on integrated decision is useful to ensure success. This paper presents this endeavor and highlights the key insights. (Rajesh K Mohana Krishna V, 22-24 Dec 2008) Supply Chain Management (SCM) is the key to success in today's competitive global environment for any business organisation. The company was started in China and spread across the globe with a strong logistics control. Other than exploring implementation of the Logistics and SCM of TCL Consumer Electronics, this paper explores the current market channels of distribution of goods from the supplier's supplier to the customer's customer and focuses on the TV segment. Choi and Rungtusanatham (2011) compared the implementation of QM practices across three levels in the supply chain 1) Final assemblers 2) top-tier supplier and 3) tertiary-tier supplier. The study found no statistical difference in the level of QM practices across the supply chains. The only difference areas the industries were the implementation of strategic planning. Noori investigated the implementation of continuous colloraborative improvement activities in the supply chain of Canadian industries including the automotive, electronics and aerospace sectors .Zhang et.al. Analyzed effect of product structure on supply chain quality control decision.

Research Methodology

The nature of this research study is descriptive. Objectives behind the study are

- 1. To study various supply chain elements of the organization.
- 2. To evaluate current supply chain management of the organization.
- 3. To know the problems in current supply chain management.

The geographical scope of this study is confined to all elements of supply chain management of "Dhanashree Industries, Satara." Conceptual scope of the study is focused on the concept of the Supply chain management and its elements.

Analytical scope of the study is limited to use of comparative study of standard and actual Supply chain management of the organization.

The data required for study is related to vendors, procurement, materials planning, master production schedule, physical distribution charts, demand planning and processing reports etc. also conceptual background related to supply chain management is required. The said data is generated from vendor development manual, procurement reports, production manuals; physical distribution manuals also company profile and its related information about supply chain management from website. Researcher has analyzed the data using various simple tools like such as charts and tables etc.

Data Analysis and Interpretation

Table 4.2.1 Lead TimeFollowing Table Shows The Lead Time of Various Materials.

| Material Name | Expected lead Time (Days) | Actual Lead Time (Days) |
|--------------------|---------------------------|-------------------------|
| C.I. Pig Iron | 3 | 3 |
| S.G. Boring | 2 | 2 |
| Ferro Manganese | 4 | 4 |
| Ferro Silicon | 3 | 3 |
| Fe.Si.Magnesium | 4 | 4 |
| Inoculants SBC 1-3 | 1 | 1 |
| Graphite Powder | 1 | 2 |

(Source-Secondary Data)

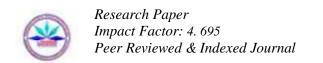
The above table shows that though actual lead time of the six products is equal to expected lead time, one of the products i.e. Graphite Powder having actual lead time more than expected lead time.

Table 2 Vendor Rating and Development

Following table shows the status of Vendor Rating and Vendor Development of various suppliers.

| Supplier Name | Vendor Rating | Vendor development Status |
|----------------------|---------------|---------------------------|
| Sona Alloys | A | Not required |
| Parshwa Steel | A | Not required |
| BMI Minerals | A | Not required |
| Oswal Minerals | A | Not required |
| Castaid | A | Not required |
| Siddharth Industries | A | Not required |
| Goyal Industries | В | Not developed |

(Source-Secondary Data)



Above table shows the Vendor Rating according to their performance. One of the vendors having lower grade is not developed. Organization has 6 vendors having "A" grade and one vendor having "B" grade.

Table No 3: Procurement MethodologyFollowing table shows the Procurement Methodology.

| Standard Steps In Purchasing Cycle | Actual Steps In Purchasing Cycle | |
|---|--|--|
| Organization should establish the proper | Organization has the Standard Operating | |
| system for establishing the need for | Procedure to recognize the need for the | |
| procurement. | procurement, determination of | |
| | requirement and communicating | |
| | requirement to purchase department. | |
| Proper scrutiny of Purchase Indent should | Purchase department scrutinize the | |
| be done for checking completeness of | Material Requisition Slip. | |
| requirement. | | |
| Market research should be done so as to | Market research activity is not | |
| assure scientific purchasing. | streamlined in the department; focus is | |
| | given on traditional purchasing. | |
| Purchase order should be given with | Purchase order is given as par standard | |
| scrutiny of Quotations and with | i.e. Scrutiny of Quotation and with | |
| negotiation. | negotiation. | |
| Pre-delivery follow up and shortage | Proper follow up is done but personal | |
| chasing should be done by the | visits to the suppliers are not organized. | |
| organization. | | |
| Receiving and inspection should be done | For receiving and inspection | |
| with proper Quantity certification method | organizations have Material Inward | |
| and with Goods Received Receipt. | Inspection Report for proper quantity | |
| | certification. | |
| Storage and record keeping is done with | Storage and record keeping is done but | |
| selective inventory control technique. | selective inventory control is not done. | |
| Invoice and payment to supplier should | Invoice and payment to suppliers is done | |
| be done with the help of GRR | by Referring the receipt note in ERP | |
| information. | system. | |

From above comparative study it shows that organization is following standard purchasing cycle for most of the elements but there is gap with respect to purchase research and scientific inventory control technique and personal visit in follow-up.

Table No. 4 Production SchedulingFollowing table shows the Production scheduling.

Product NameProduction Schedule (Monthly in No)Actual Production1)Brake Drums255024502)Gear Box Housing276827683)Flywheel28792879

| 4)Pulley | 2111 | 2111 |
|------------------|------|------|
| 5)Crankcase | 1809 | 1809 |
| 6)Cylinder Head | 2332 | 2332 |
| 7)Elbow Manifold | 2945 | 2945 |
| 8)Scoop | 3119 | 3119 |

(Source-Secondary Data)

The above table shows the status of actual production as compared to schedule. Production of seven products is as per schedule, But production brake drum is less than scheduled one.

Table No. 5 JIT Inventory System

Following table shows the status of JIT inventory system.

| Standard | Actual |
|--|--|
| JIT inventory system expects few numbers of Suppliers. | Organization have a many suppliers |
| JIT inventory system requires proximity | Few suppliers are at large distance from |
| to suppliers. | organization. |
| In JIT inventory system frequent & small | Organization purchases material in bulk |
| Lot purchasing required. | Quantity and as per Stock level. |
| JIT inventory system involves virtually | Company keeps the optimum stock of |
| zero inventories. | raw material. |

From above comparative study it shows that JIT implementation is not feasible in the organization.

Table No. 6 'Flexible Manufacturing System - FMS' Following table shows Flexible Manufacturing System.

| Standard | Actual |
|--|---|
| FMS has ability to process more than one product style simultaneously. | Organizations have not such manufacturing system to produce more than one product |
| FMS can make changes in production schedule in order to meet the demands on different products. | organization can make changes in production schedule in order to meet demand of customers. |
| An automatic material handling subsystem links machines in the system and provides for automatic interchange of work pieces in each machine. | However Organization using automated material handling system by using Electronic Crain (SWIFT make SWL 3mt), Hydraulics pallet, Hydraulics staker, Chain pallets, wheeled trolleys, etc. |
| Complete control of the manufacturing system by the host computer. | Manufacturing system is controlled Manually in the Organization. |

From above comparative study it shows that FMS is not implemented fully in the organization.

Table No. 7 Responsiveness

Following table shows responsiveness of the organization towards customers need for new products.

| Customer Name | Requirement | Responsiveness |
|----------------------|-----------------------------|----------------|
| Bajaj group | Optimization in the product | Fulfilled |
| TVS group | Value Analysis | Fulfilled |
| Force group | Optimization in the product | Fulfilled |
| Mahindra group | New Product development | Fulfilled |
| Navistar group | Value Analysis | In process |

(Secondary Source)

The above table shows response of the organization towards customer's need towards their product. Organization fulfills requirements of four customers. Organization is not fulfilling need of Navistar group's demand with respect to value analysis.

Findings

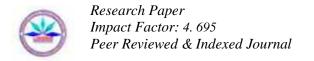
- 1. Actual lead time of the six products is equal to expected lead time, one of the products i.e. Graphite Powder having actual lead time more than expected lead time. (Table No. 1)
- 2. All lower rating vendors are not developed. (Table No. 2)
- 3. Organization is following the standard purchasing cycle for most of elements but there is gap with respect to purchase research and scientific inventory control technique. (Table No. 3)
- 4. Production of seven products is as per schedule, But production brake drum is less than scheduled one.(Table No. 4)
- 5. The JIT implementation is not feasible in the organization.(Table No. 5)
- 6. The FMS is not implemented fully in the organization.(Table No.6)
- 7. Organization fulfills requirements of four customers. Organization is not fulfilling need of Navistar group's demand with respect to value analysis. (Table No. 7)

Suggestions

- 1) Vendors are vital supply chain partners so organization should start vendor Development Programmers to streamline the activity.
- 2) Efficient inventory management techniques should be implemented by the organization to have a continuous flow of material.
- 3) Production planning and control activities should be redesigned to have the production quantities with right no.
- 4) Organization should give importance to value analysis activity as the customer
- 5) Proper roadmap should be created by organization for implementation of Flexible manufacturing system.

Conclusion

From the research study it can be concluded that study was focused on streamlining all operation under supply chain management. By evaluating it is clear that problem exists in follow up and development of vendors, inefficient inventory management, production planning and control, value analysis and roadmap to words FMS. If corrective measures as suggested taken then supply chain management operations can be streamlined and efficient supply chain management can be possible.



References

- 1. Arawati, A. G. U. S. "Supply Chain Management, Supply Chain Flexibility and Business Performance", Journal of Global Strategic Management, Vol. 09, pp.134-145, 2011.
- 2. Cecil Bozarth (2008). Introduction to operations Supply Chain Management. (1st ed) Noida: Pearson Education Inc.
- 3. Choi T Y and Rungtusanatham M (2011), Comparison of Quality Management Practices: Across the supply chain and Industries, Journal of Supply Chain Management, Vol.35, No.1, pp.20-27.
- 4. Flexible supply chains: a context for decision knowledge sharing and decision delays, Prof. Subhash Wadhwa, Mr Bibhushan & Mr. Avneet Saxena, Paper, Global Journal of Flexible Systems Management Year: 2006, Volume: 7, Issue: 3&4 Print ISSN: 0972-2696.
- 5. Global Supply Chain Management—a case study of TCL, Rajesh K, Mohana Krishna V, & Vignesh M, Research Paper, Global Supply Chain Management: Role of Emerging Economies, IMR conference, December 22–24, 2008.
- 6. Hong, P. and Jeong, J. "Supply chain management practices of SMEs: from a business growth perspective" Journal of Enterprise Information Management, Vol. 19, No. 3, pp. 292-302, 2006.
- 7. Jhamb, L. C. (2011). Materials and Logistics Management (25 ed.). Pune, Maharashtra, India: Everest Publishing House.
- 8. K.Shridhara Bhat. (2010) Supply Chain Management (1st Ed.). Himalaya Publishing House Pvt. Ltd.
- 9. Marasini,R,Ions,K.and Ahmad,M."Assessment of e-business adoption in SMEs:A study of manufacturing industry in the UK North East region",Journal of manufacturing technology management,Vol.19,No.5,pp.627-644,2008.
- 10. Meehan, J. and Muir, L. "SCM in Merseyside SMEs: benefits and barriers" The TQM Journal, Vol. 20, No. 3, pp. 223-232, 2008.
- 11. Prof. Subhash Wadhwa, M. B. (Year: 2006). Flexible supply chains: a context for decision knowledge sharing and decision delays. Global Journal of Flexible Systems Management, Volume: 7, Issue: 3&4.
- 12. Rajesh K Mohana Krishna V, V. M. (22-24 Dec 2008). Global Supply chain Mabnagement- A case study of TCL,. Global Supply chain Mabnagement: Role of Emerging Economics, IMR conference.
- 13. Sunil Chopra, P. M. (2010). Supply Chain Management: Strategy, Planning and Operations (4th ed.). New Delhi: Pearson Education Inc.